

Boarding and Day care Requirement and Policy:

We require verifying that your pet(s) are in good health condition and to your knowledge have not shown clinical signs of any communicable disease within the last 14 days. We require you certify that neither pets has caused harm to nor shown aggressive or threatening behavior towards people or dogs.

Your dog(s) attendance at this boarding daycare program involves group play with other dogs. Although the staff at this facility will closely supervise all participants, you accept that play behavior, unknown or undocumented aggression, or participation in routine daily activities can lead to altercations between participants or injuries. You assume the risks of and responsibility for the costs to treat any injuries your dog(s) sustains while playing at this facility. You further understand and accept that in the absence of negligence, the owners and staff will not be held liable for any injuries or deaths related to your dog(s) participation in this program.

In the event your dog(s) contracts a communicable disease during the time he/she is attending this program, you assume the risks and accept responsibility for the costs for all treatments. You also agree to withhold your dog(s) from this program until he/she has been free of any signs of communicable disease for at least 48 hours. Although risks of acquiring communicable disease are small, you accept them and, in the absence of negligence, agree to hold this facility harmless from expenses incurred for treatment. If your dog is destructive you are responsible to compensate the cost of repair or replacement.

Dogs will be walked outside near the Hospital area. I realize outside walking involves a security risk because there is no fenced area and will not hold Nova Pets Health Center liable in case of injury or escape of your pet. Nova Pets Health Center is to use all reasonable precautions against illness, injury, or escape of your pet, but will not be held liable or responsible in any manner, or any circumstance, on account of the care, treatment, or safe keeping of your pet, as it is thoroughly understood that you assume all risks.

If your pet becomes ill or injured while in the custody on the Nova Pets Health Center, we will call you regarding your pet's symptoms, treatment options, and estimate of additional costs. If no one can be reached, we will perform the minimal necessary treatments to relieve immediate discomfort or to resolve an important "emergency" medical condition. This includes only non-elective treatments and necessary diagnostics.

Pre boarding exam prior to boarding date is required.

What to expect on pre boarding exam?

We will provide you an opportunity to:

- a) Learn about our boarding facility; and tour the building
- b) We will check the pet's health and vaccination record advise you of any vaccination overdue or never had in the past
- c) You will complete the admission forms and make in full payment.

This way we can save your time on day of boarding.